

Jennifer Bent

Registered Nurse

Education

McMaster University; 1998-2002

Bachelor of Science in Nursing (BScN) degree

Skills

- Project management
- Facilitation
- Leadership
- Problem solving
- Mentorship
- Principles of adult education and learning
- Collaboration
- Critical thinking
- Adaptability
- Conflict management
- Knowledge translation and communication
- Budget and business plan development

Employment History

Clinical Manager - Medicine; April 14, 2020 – present

Brant Community Healthcare System

- Responsible for all aspects of daily operations of the medical unit in order to ensure safe and evidence based care to the patients we serve.
- Provide leadership, guidance, feedback and mentoring to all staff.
- Facilitating the interprofessional care teams to ensure timely and safe transitions of patient(s) to their discharge destination(s).

Nurse Clinician/Clinical Educator; January 2018 – April 14, 2020

Brant Community Healthcare System

- Provide best practice education to all staff at the Brant Community Healthcare System utilizing a variety of educational mediums that follow the principles of adult learning and education.
- Utilizing Benner's model of novice to expert, help to foster an environment of continuing education and professional development as required by the College of Nurses of Ontario.
- Hospital policy development based on best practice recommendations.
- Assess, plan, develop, organize, implement and evaluate various educational workshops and educational sessions to elevate the practice of healthcare providers.
- Write, submit and defend various educational grant proposals.
- Coordinate an Advance Cardiac Life Support program including the management of a small team of Instructors, budgeting and business plan development. In addition, instructing and facilitating several classes.
- Collaborate within a multidisciplinary team in a variety of hospital committees that include policy development, medication management, nursing professional practice, hospital accreditation and unit specific care teams.

District Stroke Best Practice Lead for Brant, Haldimand, Norfolk Counties; September 2015-January 2018

Brant Community Healthcare System

- Provide stroke specific education and resources to patients, families and multidisciplinary team members within the stroke care continuum.
- Utilize evidence-based guidelines to drive change as well as update stroke policies, procedures and order sets.
- Work collaboratively with all health care providers within the stroke continuum to ensure all Stroke Quality Based Procedure metrics are met and maintained.
- Assess, plan, develop, organize, implement and evaluate various educational workshops and educational sessions to elevate the practice of healthcare providers.
- Provide timely and constructive feedback to all healthcare providers based on quality improvement audits completed of stroke related care provided.
- Collaborate with Regional partners to ensure quality stroke care is being implemented and practiced.

Interim Nurse Clinician and Professional Practice Lead – Episodic Care; May 2015-September 2015

Brant Community Healthcare System

- Provide educational support and resources to front line nurses in the following departments: Emergency Department, The Willett Urgent Care, Inpatient Mental Health, Ambulatory Care, Fracture Clinic, and Out Patient Oncology.
- Development and dissemination of standards of nursing care based on best practice guidelines to the Emergency and Outpatient Oncology Departments.
- Collaborate with Team Leads and Managers to identify knowledge gaps within their respective teams and assist with knowledge translation.

Team Leader Episodic Care - Emergency Department; February 2014-May 2015

Brant Community Healthcare System

- Provided leadership, guidance, mentorship to colleagues.
- Acted as a representative of the department to the community to ensure high quality patient and family centred care.
- Assisted with quality improvement initiatives and audits for the department as well as familiarizing colleagues with provincial metrics that the Emergency Department were accountable to.
- Worked collaboratively with the Nurse Clinician to identify opportunities for learning and disseminate education to front line staff.

Interim Manager Emergency Department and the Willett Urgent Care; September 2012-January 2013

Brant Community Healthcare System

- Engaged front line staff to participate in daily huddles and fostered an environment for idea sharing.
- Fostered an environment where constructive communication between peers to encourage good team morale and increase team cohesion.
- Strived to facilitate an atmosphere where staff could envision a more sustainable and efficient department.
- Responsible for the daily operation and management of a busy community Emergency Department that sees on average 160 visits per day.

Registered Nurse - Emergency Department and IV Therapy; December 2010 – September 2012 and January 2013 - February 2014

Brant Community Healthcare System

Registered Nurse - Emergency Departments; January 2007-December 2010

CareCor Healthcare Agency, Toronto, Ontario

Emerg Plus Inc., Burlington, Ontario

Remote Northern Outpost Nurse; June 2009-Augus 2009

Canadian Healthcare Agency, Cambridge, Ontario

Registered Nurse - Emergency Department, RN; June 2006-September 2008

Oakville Trafalgar Memorial Hospital, Oakville, Ontario

Registered Nurse - Emergency Department, RN; May 2004-June 2006

Mount Sinai Hospital, Toronto, Ontario

Registered Nurse - Orthopedic, Gynecology & ENT Surgical Unit, RN; June 2002- May 2004

Mount Sinai Hospital, Toronto, Ontario

Professional Activities & Certifications

- Registration with the College of Nurses of Ontario, in good standing since 2002
- Emergency Room Certificate, George Brown College, Toronto, Ontario, 2004
- Critical Care Course, theory, Mohawk College, Hamilton, Ontario, 2012
- Leadership Development Program, Huron Studer Group, 2020
- Basic Certificate in Quality and Safety, Institute for Healthcare Improvement, 2020

- Member of Professional Practice Nursing Advisory, BCHS, 2015-2019
- Health Quality Ontario IDEAS Project to Improve Stroke Care Delivery Model in the Emergency Department, 2018
- Registered Nurses Association of Ontario Project Management Workshop, 2019
- Heart and Stroke Foundation Advanced Cardiac Life Support Instructor, 2018 – present
- San'yas Indigenous Cultural Safety Training, 2018
- Stroke Competency Series Canadian Hemispheres 2.0, Apex Innovations, 2016
- Cardiac Competency Series Impulse 2.0, Apex Innovations, present
- Canadian Stroke Congress Conference, 2015 and 2016
- Advance Cardiac Life Support
- Basic Cardiac Life Support
- Emerging Leaders program, Brant Community Healthcare System, June 2013
- Performance Excellence program, Brant Community Healthcare System, April 2013
- LEAN Healthcare Yellow Belt, 2013